

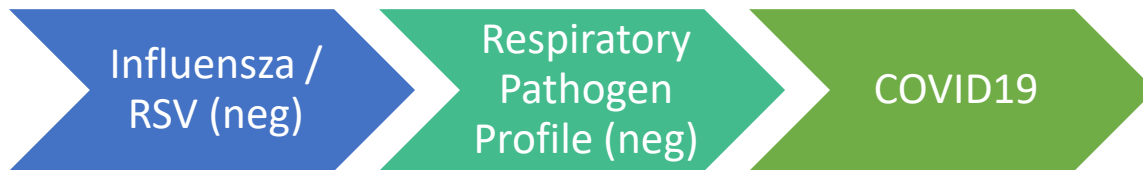


To: Facilities Serviced by HHL and HHL Employees
From: Heartland Health Laboratories, Inc.
Date: March 11, 2020
RE: COVID19 Recommendations and Available Testing

Heartland Health Laboratories, Inc. (HHL) acknowledges concerns with regards to COVID19 (Coronavirus-19). We intend to comply with completion of prevention and control formwork when requested to aid in the wellbeing of residents. Our staff will also allow their temperature to be taken with the understanding a temperature over 100.4F (38.C) will be grounds to refuse entry.

As a member of your healthcare team we would also like to extend the following recommendations:

Each facility should explicitly follow their protocols and Standard Operating Procedures regarding COVID19. The CDC recommended testing protocol is as follows:



IMPORTANT A positive Influenza / RSV or Respiratory Pathogen Profile stops the testing cascade.

HHL is committed to our residents and facilities and will continue to provide testing for Influenza / RSV to complete the first step of the recommended testing algorithm. Any further testing will be conducted your local Health Department.

We are also recommending facilities review the below link. This is the CMS Guidance for Infection Control and Prevention of Coronavirus Disease 2019.

<https://www.cms.gov/medicareprovider-enrollment-and-certificationsurvey/certificationgeninfo/policy-and/qso-20-14-nh.pdf>

Any questions regarding COVID19 should be directed to your local Health Department or the CDC.

As always thank you for allowing us to care for your residents and allowing us to be part of your healthcare team.